

2022



Wetaskiwin & Area Lodge Authority Annual Report



Prepared by
The Bethany Group



Our ongoing commitment to providing a Caring Community



Board Chair Message



On behalf of the Wetaskiwin and Area Lodge Authority, I am pleased to share our Annual Report to the community. WALA is proud to provide residents safe and affordable supportive living in Wetaskiwin and Winfield.

Peace Hills Lodge and West Pine Lodge provide housing opportunities for one of the fastest growing segments of our population. Our lodge residents are provided with comfortable accommodations, meal service, laundry options, plus a host of additional services which contribute to an enjoyable standard and quality of life.

We are very proud to offer an affordable living option. With escalating costs in the areas of utilities and food; our rent and service packages remain very appealing to budget conscious seniors. The board supported additional funding through requisition in order to protect our residents from cost spikes and still offer quality services.

It is an honor to serve the communities of the City of Wetaskiwin, the County of Wetaskiwin and the Town of Millet to ensure area seniors have the opportunity to live in the communities that they have long called home. We hope this annual report reflects our commitment to a high-quality home environment for residents and prudent management of financial resources.

Kathy Rooyakkers

Board Chair

Wetaskiwin and Area Lodge Authority

2022 Board of Directors

Kathy Rooyakkers – Board Chair

Dean Billingsley – Vice Chair

Ken Adair

Lynn Carwell

Gerdie Hogstead

Wayne Neilson

CAO Message



Early 2022 saw us continuing to deal with the COVID-19 pandemic, so we were elated when the latter part of the year had restrictions lifted and we were able to, cautiously, begin to resume 'normal' activities and practices.

I share my appreciation to our staff for their dedication in working through the ongoing changes that we encountered and we are pleased to have been able to recruit and hire additional staff to fill the vacant positions that we experienced.

I would also send my thanks to the many residents and families who put their trust in us all to provide quality housing that includes lodge services such as housekeeping, enticing meals and enjoyable activities. The Lodge program allows residents to participate in the life of the lodge as much as they choose while enabling them to continue to participate in the external community as they like.

The Bethany Group is proud to provide the administrative function for Wetaskiwin and Area Lodge Authority (WALA) and we thank the WALA Board for their ongoing support of Administration for West Pine Lodge in Winfield and Peace Hills Lodge in Wetaskiwin.

Respectfully,

Carla Beck,

CEO, The Bethany Group

CAO, Wetaskiwin and Area Lodge Authority (WALA)



Business Plan 2023-2025 Year One Accomplishments

Outcome # 1 Investing Now and In the Future

- The 2023 request of \$548,350 for Capital Maintenance funding has been made to the Government of Alberta. No funding was awarded to these projects in Budget 2023/2024.
- A separate request of \$800,000 for West Pine Lodge to modernize suites and washrooms has also been submitted, with no funding awarded in Budget 2023/2024.

Outcome # 2 Integrated Housing and Supports

- Wetaskiwin and Area Lodge Authority is committed to providing an affordable housing option for seniors so they can live in their community of choice. Receiving regular resident feedback and seeking out areas of improvement are an important part of meeting the needs of our residents and communities


2.1 Quality Improvement

- Our 2022 QI initiative was enhancing the Meal Time Experience. Our team reviewed menus, food choices, resident feedback processes, food presentation and more in an effort to improve all aspects of the dining experience.

2.2 Resident Surveys

“ I am quite happy with my room. My family feels good about me being here. I feel safe and well cared for. ” *Quote from resident, 2022 Peace Hills Lodge Survey*

Residents provided their feedback on various areas of the lodge living environment. The surveys were tabulated and actions plans are being implemented to address areas of concerns. The tabulated results are posted on our website at <https://wetaskiwinlodge.ca/>

1. I Enjoy living here	Celebrating Success	What we've learned	What we are doing
 <p>A pie chart with a legend below it. The legend shows a blue square for 'Yes' and a yellow square for 'No'. The chart shows a very small blue slice at the top, labeled '0 %', and a larger yellow slice below it, labeled '10...'. The rest of the chart is white.</p>	<p>I am pleased to enjoy a good environment and pleasant staff</p>	<p>Residents are very happy with the lodge and we can see a very positive change</p>	<p>We will continue to make sure to include residents in decisions as well as giving them enough time to adapt to changes that happen within the lodge.</p>

Outcome # 3 Transitions and Aging in the Community

- WALA is monitoring legislative changes and best practices in the continuing care and affordable housing sector of Alberta. We are working proactively with AHS in their planning processes on delivery models to improve continuity of care for lodge residents.
- An Adult Day support program is being offered at Peace Hills Lodge, and an application to continue the program has been made.

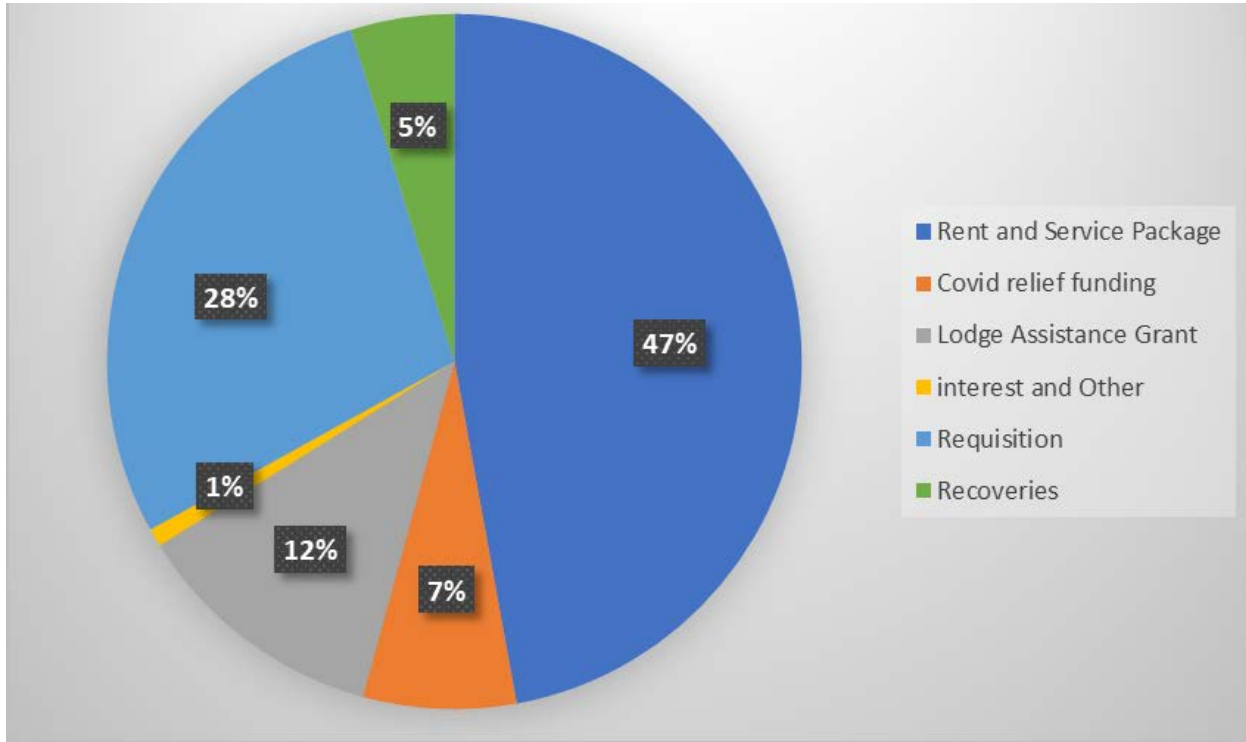
Outcome #4 Fair and Flexible

- WALA looks to find a balanced approach to offering fair and affordable rent and services packages, identifying operational efficiencies and best practices while being mindful of the use of local tax requisition dollars. Increasing costs and inflationary pressures are a top of mind issue for our lodges.
- We are eager to participate in the Provincial Lodge Program Review anticipated later in 2023 and will advocate for needs of rural lodges and fair funding support from the Provincial Government.

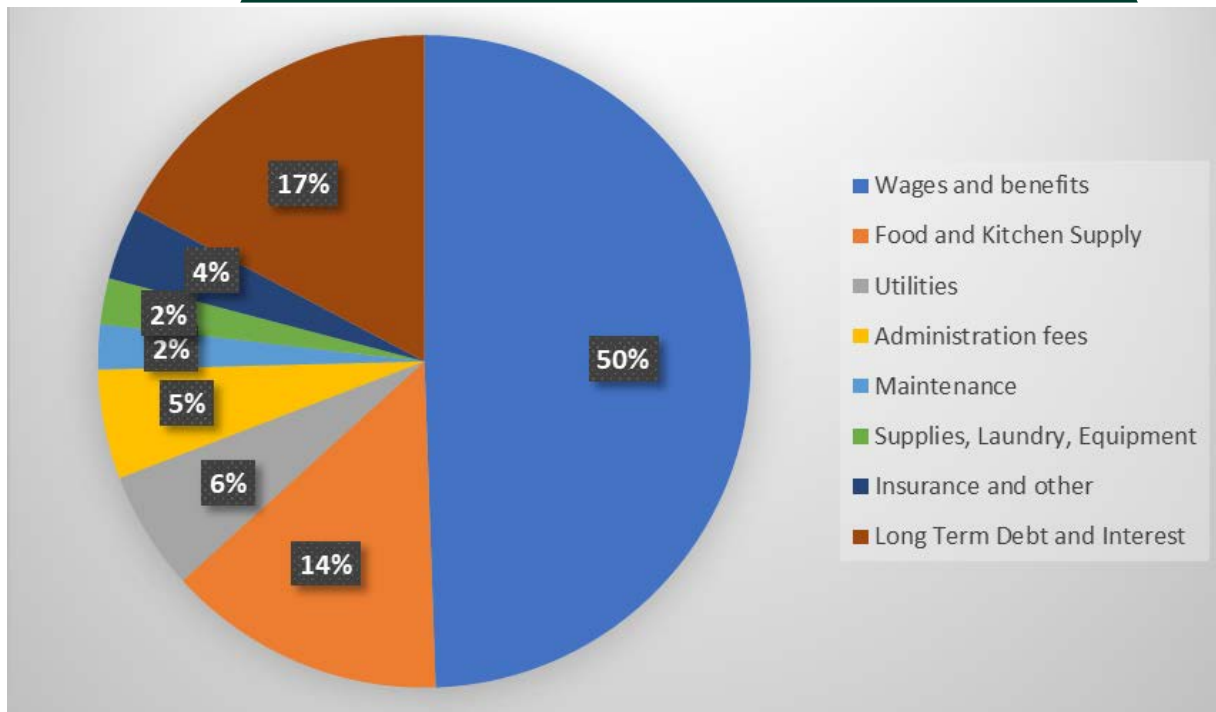
Outcome #5 A Sustainable System

- WALA has completed a board skills assessment to ensure targeted skills and knowledge at the board level to support good local governance.
- A lodge marketing working group has been established to review current practices and develop new promotional tools.
- WALA will be advocating for increased financial support from the provincial government, to address rising costs and to protect low to moderate income seniors without sacrificing service quality.

WALA 2022 Revenue



WALA 2022 Expenses



To view the full 2022 Financial Statement, please visit our website at <https://wetaskiwinlodges.ca/about-us>



Prepared by
The Bethany Group



Contact Us



[780-312-7700](tel:780-312-7700)



www.wetaskiwinlodge.ca

